

Sales Office : +27 11 312 6388 | sales@entrwood.co.za

14 Kramer Road, 1st Floor, Kramerville Sandton, 2091

Factory : +27 58 635 1291 | info@entrwood.co.za

116 Mota Street, Industriqwa, Harrismith, 9880

www.entrwood.co.za

ENTRAWOOD

10 July 2025

To Whom this may concern

ENTRAWOOD and ENTRAKOR are proudly South African companies with over 30 years of experience in designing and manufacturing office and training room furniture. We believe that innovative entrepreneurs and successful small businesses are essential, and that intentionally designed office spaces play a significant role in their success. Our product offerings are designed to help leaders maximize their office space and foster a culture that allows any business to thrive.

OUR PRODUCT OFFERING:

We offer a range of office furniture made primarily from a combination of melamine, steel, and upholstery materials, available at different price points and styles to serve various markets.

Both Entrawood and Entrakor management systems are ISO 9001:2015 certified for the manufacture of office furniture, as certified by TNV Certification Pvt Ltd.

Entrawood and Entrakor 5-Year Manufacturing Guarantee Terms:

Without prejudice to the legal warranties provided under national law, we warrant that our products are free from defects in materials or workmanship for a period of 5 years from the date of delivery, with the exceptions and exclusions specified below:

Exclusions:

This guarantee does not apply to product failure resulting from:

- Failure to apply, install, reconfigure, or maintain products according to instructions and guidelines specified by Entrawood (see assembly instructions).
- Abuse, misuse, accident, or repeated knocks.
- Alterations or modifications of the products.

LOCAL CONTENT:

We promise a minimum of 90% local content (raw materials from and manufactured in South Africa) on all of our main product ranges.

ENTRAWOOD & ENTRAKOR product cleaning information:

Melamine Desks & Storage:

- Wipe with a damp cloth
- Can use soft cloth and sunlight liquid, Mr Min or purple spirits for a more thorough clean.
- Do not use any oil or ammonia-based products (such as Handy Andy)

Directors: H Grobler, GS van Tonder & K Steyn

Entrawood cc REG: CK1989/0413/25/23

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Powder-coated steel:

- Wipe with a damp cloth.
- Can use soft cloth and sunlight liquid for more thorough clean.
- Do not use any oil or ammonia-based products (such as Handy Andy)

Upholstered Products:

- Follow Fabric house cleaning instructions.
- Professional cleaning recommended.

HPL Products:

- Wipe with a damp cloth
- Can request an eraser sponge for a more thorough clean.
- Do not use any oil or ammonia-based products (such as Handy Andy)

Kind Regards



Nushké Klopper
Product Manager

Directors: H Grobler, GS van Tonder & K Steyn

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